

2024 Annual Drinking Water Quality Report

Doc McCain Hospital - PWS ID# 03-47-108

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Randy Wright, ORC at (910) 309-0242. We want our valued customers to be informed about their water utility.**

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate the water poses a health risk. More information about contaminants and potential health effects is obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The water that is used by this system is ground water from four groundwater wells located in Hoke County, NC.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environment Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for Doc McCain Hospital was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area.). The assessment findings are summarized below:

<u>Susceptibility of Sources to Potential Contaminant Sources (PCSs)</u>		
Source Name	Susceptibility Rating	SWAP Report Date
Well #1	Moderate	September 10, 2020
Well #3	Moderate	September 10, 2020
Well #5	Moderate	September 10, 2020
Well #7	Moderate	September 10, 2020

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCS’s in the assessment area.

The complete SWAP Assessment report for Doc McCain Hospital may be viewed on the Web at: <https://www.ncwater.org/?page=600>
 Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this website may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@deq.nc.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report, please contact the Source Water Assessment staff by phone at (919) 707-9098.

Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. You can help protect your community’s drinking water sources in several ways: disposing of chemicals properly; taking used motor oil to a recycling center, volunteer in your community to participate in group efforts to protect your source are a few examples.

Violations that Your Water System Received for the Report Year

During 2024, or during any compliance period that ended in 2024, we are pleased to announce we had no violations.

Important Drinking Water Definitions:

- Not-Applicable (N/A)* – Information not applicable/not required for that particular water system or for that particular rule.
- Non-Detects (ND)* - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.
- Parts per million (ppm) or Milligrams per liter (mg/L)* - One part per million corresponds to one minute in two years or a single penny in \$10,000.
- Parts per billion (ppb) or Micrograms per liter (ug/L)* - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
- Picocuries per liter (pCi/L)* - Picocuries per liter is a measure of the radioactivity in water.
- Action Level (AL)* - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- Maximum Residual Disinfection Level (MRDL)* – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- Maximum Residual Disinfection Level Goal (MRDLG)* – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- Locational Running Annual Average (LRAA)* – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.
- Running Annual Average (RAA)* – The average of sample analytical results for samples taken during the previous four calendar quarters.
- Maximum Contaminant Level (MCL)* - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- Maximum Contaminant Level Goal (MCLG)* - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Water Quality Data Table of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The table below lists all the drinking water contaminants that we detected in the last round of sampling for the particular contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2024.** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Lead and Copper Contaminants

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range		MCLG	AL	Likely Source of Contamination
				Low	High			
Copper (ppm) (90 th percentile)	8-2020	0.26	0	<0.05	0.56	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	8-2020	20	2	<3	23	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

The table above summarizes our most recent lead and copper tap sampling data. If you would like to review the complete lead tap sampling data, please email us at rwright@hokecounty.org. Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Doc McCain Hospital is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Randy Wright at rwright@hokecounty.org. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Nitrate/Nitrite Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCL G	MCL	Likely Source of Contamination
				Low	High			
Nitrate (as Nitrogen) (ppm)	11/2024	N	1.01	<1	1.01	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Inorganic Contaminants

The PWS Section requires monitoring for other misc. contaminants, some for which the EPA has set national secondary drinking water standards (SMCLs) because they may cause cosmetic effects or aesthetic effects (such as taste, odor, and/or color) in drinking water. The contaminants with SMCLs normally do not have any health effects and normally do not affect the safety of your water.

Other Miscellaneous Water Characteristics Contaminants

Contaminant (units)	Sample Date	Your Water	Range Low/High	SMCL
pH (s.u.)	3/2022	7.0	N/A	6.5 – 8.5
Sodium (ppm)	3/2022	10.1	N/A	N/A

Radioactive Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water (RAA)	Range Low High	MCLG	MCL	Likely Source of Contamination
Combined radium (pCi/L)	5/2022	N	3.9	N/A	0	5	Erosion of natural deposits

Disinfectant Residuals Summary

Contaminant (units)	MRDL Violation Y/N	Your Water (RAA)	Range Low High	MRDLG	MRDL	Likely Source of Contamination
Chlorine (ppm)	N	1.53	1.22 2.10	4	4.0	Water additive used to control microbes

2024 Annual Drinking Water Quality Report
Hoke County Regional Water System - PWS ID #03-47-025
Hoke County Regional Rockfish - PWS ID #03-47-030

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In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The water that is used by these systems is groundwater from wells located throughout Hoke County. We have wells on Twin Creeks Drive, Noble Drive, Doc Brown Road, Adcox Road, Carolina Drive, Goose Pond Road, MacKay Court, McDougald Drive, Brock Road, Johnson Mill Road, Scull Road and Golf Course Road.

Each well has a 100-foot protected area from potential sources of contamination. Our treatment process includes disinfection, pH adjustment and corrosion control at each entry point. We have iron filtration treatment at Goose Pond Road and Golf Course Road. Some of the water used in our Rockfish area system is purchased from the Fayetteville Works Commission (PWC). PWC's water comes from the Cape Fear River, Little Cross Creek Watershed and Big Cross Creek.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environment Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for both Hoke Co. Regional/Hoke Co. Rockfish Water was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Wells #1 & #2, Antioch (EP1)	Moderate	September 10, 2020
Wells #3 & #10, Airport (EP2)	Moderate	September 10, 2020
Wells #4, #5A** & #9**, Wayside (EP3)	Higher	September 10, 2020
Wells #6 #14, Doc Brown Road (EP4)	Moderate	September 10, 2020
Wells #7 & #17, Arabia (EP5)	Moderate	September 10, 2020
Wells #13 & #18, Neill Sinclair (EP9)	Moderate	September 10, 2020

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Wells #15 & #16, Adcox Road (E10)	Moderate	September 10, 2020
Well #19 (E19)	Moderate	September 10, 2020
Well #20 (E20)	Moderate	September 10, 2020
Well #21 (E21)	Moderate	September 10, 2020
Wells #22, 23 & #24, Brock (E23)	Moderate	September 10, 2020
Wells #25, #26, #27, #28, Brock (E26)	Moderate	September 10, 2020

****Wells 5A and 9 are rated as Moderate**

In addition to the sources listed above, these water systems have interconnections to allow for the purchase of water from the following water system(s) or seller system(s): Fayetteville PWC A, Hillcrest-Scurlock Water, McCain Hospital A and B, and Robeson Co. Water Systems A, B, C. It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

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Picocuries per liter (pCi/L) - Picocuries per liter is a measure of the radioactivity in water.

Action Level (AL) - The concentration of a contaminant when exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Residual Disinfection Level (MRDL) – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfection Level Goal (MRDLG) – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Locational Running Annual Average (LRAA) – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

Running Annual Average (RAA) – The average of sample analytical results for samples taken during the previous four calendar quarters.

Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

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Water Quality Data Table of Detected Contaminants

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Lead and Copper Contaminants (03-47-025)

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range		MCLG	AL	Likely Source of Contamination
				Low	High			
Copper (ppm) (90 th percentile)	9/2023	<0.05	0	N/A		1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	9/2023	<3	0	N/A		0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

Lead and Copper Contaminants (03-47-025)

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range Low High	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	9/2023	<0.05	0	N/A	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	9/2023	<3	0	N/A	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

Lead and Copper Contaminants (03-47-030)

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range Low High	MCLG	AL	Likely Source of Contamination
Copper (ppm) (90 th percentile)	9/2023	0.054	0	N/A	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	9/2023	<3	0	N/A	0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

The table above summarizes our most recent lead and copper tap sampling data. If you would like to review the complete lead tap sampling data, please email us at rwright@hokecounty.org. Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Hoke Co. Regional/Hoke Co. Rockfish are responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Randy Wright at rwright@hokecounty.org. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Disinfectant Residuals Summary (03-47-025)

Contaminant (units)	Year Sampled	MRDL Violation Y/N	Your Water (highest RAA)	Range Low High	MRDLG	MRDL	Likely Source of Contamination
Chlorine (ppm)	2024	N	1.20	1.12 1.35	4	4.0	Water additive used to control microbes
Chloramine (ppm)	2024	N	1.21	1.17 1.25	4	4.0	Water additive used to control microbes

Disinfectant Residuals Summary (03-47-030)

Contaminant (units)	Year Sampled	MRDL Violation Y/N	Your Water (highest RAA)	Range Low High	MRDLG	MRDL	Likely Source of Contamination
Chlorine (ppm)	2024	N	1.65	1.09 2.36	4	4.0	Water additive used to control microbes
Chloramine (ppm)	2024	N	2.37	2.32 2.42	4	4.0	Water additive used to control microbes

Total Trihalomethanes (TTHM) and Haloacetic Acids (five) (HAA5) (03-47-025)

Disinfection Byproduct	Sample Date	MCL Violation Y/N	Your Water (highest LRAA) (ppb)	Range Low High	MCLG	MCL	Likely Source of Contamination
TTHM - Site B01	2024	N	13	0 – 13	N/A	80	Byproduct of drinking water disinfection
HAA5 - Site B01	2024	N	<2	0 – 2	N/A	60	

Total Trihalomethanes (TTHM) and Haloacetic Acids (five) (HAA5) (03-47-030)

Disinfection Byproduct	Sample Date	MCL Violation Y/N	Your Water (highest LRAA) (ppb)	Range Low High	MCLG	MCL	Likely Source of Contamination
TTHM - Site B01	2024	N	42.0	6 – 72	N/A	80	Byproduct of drinking water disinfection
TTHM - Site B02	2024	N	47.0	28 – 71	N/A	80	
HAA5 - Site B01	2024	N	32.0	21 – 55	N/A	60	
HAA5 - Site B02	2024	N	32.0	20 – 57	N/A	60	

Radioactive Contaminants (03-47-025)

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water (average)	MCLG	MCL	Likely Source of Contamination	
Alpha emitters (pCi/L) (Gross Alpha Excluding Radon and Uranium)	EP3	11/2022	N	7.2	0	5	Erosion of natural deposits
	E10	11/2022	N	3.3			
	E26	11/2022	N	6.8			
Combined radium (pCi/L)	EP3	11/2022	N	4.3	0	5	Erosion of natural deposits
	E10	11/2022	N	1.0			
	E26	11/2022	N	4.2			

Unregulated Contaminants (UCMR) (03-47-025)

Contaminant (units)	Sample Date	Your Water (average)	Range	
			Low	High
Lithium ug/L	12/18/2024	12	N/A	
Perfluorobutanesulfonic Acid (PFBS)	6/17/2024	0.0043	0.0041	0.0044
Perfluorobutanesulfonic Acid (PFBS)	12/18/2024	0.0038	0.0034	0.0045
Perfluorohexanesulfonic Acid (PFHxS)	12/18/2024	0.0030	N/A	
Perfluorooctanesulfonic Acid (PFOS)	12/18/2024	0.0041	N/A	

Nitrate/Nitrite Contaminants (11/2024) (03-47-025)

Contaminant (ppm)	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
			Low	High			
Nitrate (as Nitrogen)							
EP2	N	1.6					Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
EP3	N	3.3					
EP9	N	1.4	N/A		10	10	
E10	N	2.8					
E23	N	3.4					
E26	N	2.0					

Inorganic Contaminants (03-47-025)

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Fluoride (ppm) – E10	11/2022	N	0.13	N/A	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories	
Fluoride (ppm) – E20	11/2022	N	0.11	N/A	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories	

The PWS Section requires monitoring for other misc. contaminants, some for which the EPA has set national secondary drinking water standards (SMCLs) because they may cause cosmetic effects or aesthetic effects (such as taste, odor, and/or color) in drinking water. The contaminants with SMCLs normally do not have any health effects and normally do not affect the safety of your water.

Other Miscellaneous Water Characteristics Contaminants (03-47-025)

Contaminant (mg/L)	Sample Date	Well	Your Water (mg/L)	Secondary MCL
Iron	11/2022	EP1	0.14	0.3 mg/L
Iron	11/2022	EP5	0.78	0.3 mg/L
Iron	11/2022	E10	0.34	0.3 mg/L
Manganese	11/2022	EP1	0.020	0.05 mg/L
Manganese	11/2022	EP3	0.016	0.05 mg/L
Manganese	11/2022	E10	0.017	0.05 mg/L
Manganese	11/2022	E23	0.014	0.05 mg/L
pH	11/2022	EP1	7.4	6.5 to 8.5
pH	11/2022	EP2	7.0	6.5 to 8.5
pH	11/2022	EP3	9.3	6.5 to 8.5
pH	11/2022	EP4	7.5	6.5 to 8.5
pH	11/2022	EP5	7.0	6.5 to 8.5
pH	11/2022	EP9	5.5	6.5 to 8.5
pH	11/2022	E10	7.6	6.5 to 8.5
pH	11/2022	E19	7.1	6.5 to 8.5
pH	11/2022	E20	7.2	6.5 to 8.5
pH	11/2022	E21	7.3	6.5 to 8.5
pH	11/2022	E23	7.2	6.5 to 8.5
pH	11/2022	E26	7.1	6.5 to 8.5
pH	11/2022	E29	7.0	6.5 to 8.5
Sodium	11/2022	EP1	10.6	N/A
Sodium	11/2022	EP2	16.7	N/A
Sodium	11/2022	EP3	49.6	N/A
Sodium	11/2022	EP4	13.6	N/A
Sodium	11/2022	EP5	11.5	N/A
Sodium	11/2022	EP9	4.4	N/A
Sodium	11/2022	E10	25.2	N/A
Sodium	11/2022	E19	16.6	N/A
Sodium	11/2022	E20	34.9	N/A
Sodium	11/2022	E21	15.7	N/A
Sodium	11/2022	E23	24.0	N/A
Sodium	11/2022	E26	21.4	N/A
Sodium	11/2022	E29	15.2	N/A

2024 Annual Drinking Water Quality Report ***Fayetteville Public Works Commission***

Water System Number: NC 03-26-010

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

We are pleased to present to you this year's Annual Drinking Water Quality Report. This report is a snapshot of last year's water quality. Included are details about your source(s) of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and to providing you with this information because informed customers are our best allies. **If you have any questions about this report or concerning your water, please contact Jason Green at (910) 223-4710. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled commission meetings. They are held at 955 Old Wilmington Drive on second and fourth Wednesday of each month.**

What EPA Wants You to Know

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

When You Turn on Your Tap, Consider the Source

The water that is used by this system is the Cape Fear River and Little Cross Creek watershed. The P.O. Hoffer Facility is found at 508 Hoffer Drive and the Glenville Lake Facility is located at 628 Filter Plant Drive.

Source Water Assessment Program (SWAP) Results

The North Carolina Department of Environmental Quality (DEQ), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to Potential Contaminant Sources (PCSs). The results of the assessment are available in SWAP Assessment Reports that include maps, background information and a relative susceptibility rating of Higher, Moderate or Lower.

The relative susceptibility rating of each source for Fayetteville Public Works Commission was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). The assessment findings are summarized in the table below:

Susceptibility of Sources to Potential Contaminant Sources (PCSs)

Source Name	Susceptibility Rating	SWAP Report Date
Cape Fear River	Higher	September 2020
Glenville Lake	Higher	September 2020

Surface Water Source Information

Source Name	Watershed Classification	Source Location
Cape Fear River	WS-IV	Direct Stream
Glenville Lake	WS-IV	Class I

The complete SWAP Assessment report for Fayetteville Public Works Commission may be viewed on the Web at: <https://www.ncwater.org/?page=600> Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this website may differ from the results that were available at the time this CCR was prepared. If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to: Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634, or email requests to swap@deq.nc.gov. Please indicate your system name, number, and provide your name, mailing address and phone number. If you have any questions about the SWAP report, please contact the Source Water Assessment staff by phone at (919) 707-9098.

It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area.

Help Protect Your Source Water

Protection of drinking water is everyone’s responsibility. We have a robust and initiative-taking watershed management program that helps protect our valuable water resources. Please visit <https://www.faypwc.com/watershed-protection> for more information. You can help protect your community’s drinking water sources in several ways: by disposing of chemicals properly; taking used motor oil to a recycling center, volunteering in your community to take part in group efforts to protect your source, etc.).

Important Drinking Water Definitions:

- ***Not-Applicable (N/A)*** – Information not applicable/not required for that particular water system or for that particular rule.
- ***Non-Detects (ND)*** - Laboratory analysis indicates that the contaminant is not present at the level of detection set for the particular methodology used.
- ***Parts per million (ppm) or Milligrams per liter (mg/L)*** - One part per million corresponds to one minute in two years or a single penny in \$10,000.
- ***Parts per billion (ppb) or Micrograms per liter (ug/L)*** - One part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
- ***Parts per trillion (ppt) or Nanograms per liter (nanograms/L)*** - One part per trillion corresponds to one minute in 2,000,000 years, or a single penny in \$10,000,000,000.
- ***Parts per quadrillion (ppq) or Picograms per liter (picograms/L)*** - One part per quadrillion corresponds to one minute in 2,000,000,000 years or one penny in \$10,000,000,000,000.
- ***Picocuries per liter (pCi/L)*** - Picocuries per liter is a measure of the radioactivity in water.
- ***Million Fibers per Liter (MFL)*** - Million fibers per liter is a measure of the presence of asbestos fibers that are longer than 10 micrometers.
- ***Nephelometric Turbidity Unit (NTU)*** - Nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
- ***Variations and Exceptions*** – State or EPA permission not to meet an MCL or Treatment Technique under certain conditions.
- ***Action Level (AL)*** - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- ***Treatment Technique (TT)*** - A required process intended to reduce the level of a contaminant in drinking water.
- ***Maximum Residual Disinfection Level (MRDL)*** – The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- ***Maximum Residual Disinfection Level Goal (MRDLG)*** – The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- ***Locational Running Annual Average (LRAA)*** – The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.
- ***Running Annual Average (RAA)*** – The average of sample analytical results for samples taken during the previous four calendar quarters.
- ***Level 1 Assessment*** - *A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.*
- ***Level 2 Assessment*** - *A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.*
- ***Maximum Contaminant Level (MCL)*** - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- ***Maximum Contaminant Level Goal (MCLG)*** - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Water Quality Data Tables of Detected Contaminants

We routinely monitor for over 150 contaminants in your drinking water according to Federal and State laws. The tables below list all the drinking water contaminants that we detected in the last round of sampling for each contaminant group. The presence of contaminants does not necessarily indicate that water poses a health risk. **Unless otherwise noted, the data presented in this table is from testing done January 1 through December 31, 2024.** The EPA and the State allow us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Lead and Copper Contaminants

Contaminant (units)	Sample Date	Your Water (90 th Percentile)	Number of sites found above the AL	Range		MCLG	AL	Likely Source of Contamination
				Low	High			
Copper (ppm) (90 th percentile)	6/13/2023	ND	0	ND	0.604	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits
Lead (ppb) (90 th percentile)	6/13/2023	ND	0	All sites were ND		0	AL=15	Corrosion of household plumbing systems; erosion of natural deposits

The table above summarizes our most recent lead and copper tap sampling data. If you would like to review the complete lead tap sampling data, please email us at jason.green@faypwc.com.

We have been working to identify service line materials throughout the water system and prepared an inventory of all service lines in our water system. To access this inventory, please visit our Project Clean and Clear website at <https://www.faypwc.com/operation-clean-clear/>

Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Fayetteville PWC is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact Fayetteville PWC Customer Service at (910) 483-1382. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

Total Trihalomethanes (TTHM) and Haloacetic Acids (five) (HAA5)

Disinfection Byproduct	Year Sampled	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
TTHM (ppb)	2024	N	49	43	49	N/A	80	Byproduct of drinking water disinfection
HAA5 (ppb)	2024	N	31	27	31	N/A	60	Byproduct of drinking water disinfection

Disinfectant Residuals Summary

Disinfectant (units)	MRDL Violation Y/N	Your Water (RAA)	Range		MRDLG	MRDL	Likely Source of Contamination
			Low	High			
Chlorine (ppm)	N	2.03	1.70	2.29	4	4.0	Water additive used to control microbes
Chloramines (ppm)	N	2.83	1.61	3.23	4	4.0	Water additive used to control microbes

Inorganic Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Fluoride (ppm)	2024	N	0.56	0.32	0.99	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories

Nitrate/Nitrite Contaminants

Contaminant (units)	Sample Date	MCL Violation Y/N	Your Water	Range		MCLG	MCL	Likely Source of Contamination
				Low	High			
Nitrate (as Nitrogen) (ppm)	1/10/24	N	ND	ND	ND	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite (as Nitrogen) (ppm)	1/10/24	N	ND	ND	ND	1	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Turbidity*

Contaminant (units)	Treatment Technique (TT) Violation Y/N	Your Water	MCLG	Treatment Technique (TT) Violation if:	Likely Source of Contamination
Turbidity (NTU) - Highest single turbidity measurement	N	0.280 NTU	N/A	Turbidity > 1 NTU	Soil runoff
Turbidity (%) - Lowest monthly percentage (%) of samples meeting turbidity limits	N	100%	N/A	Less than 95% of monthly turbidity measurements are ≤ 0.3 NTU	

* Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95% or more of the monthly samples must be less than or equal to 0.3 NTU.

Total Organic Carbon (TOC)

Contaminant (units)	TT Violation Y/N	Your Water (lowest RAA)	Range Monthly Removal Ratio Low - High	MCLG	Treatment Technique (TT) violation if:	Likely Source of Contamination
Total Organic Carbon (TOC) Removal Ratio (no units)	N	1.38	1.41 – 1.59	N/A	Removal Ratio RAA <1.00 and alternative compliance criteria was not met	Naturally present in the environment

Microbiological Contaminants in the Distribution System

Contaminant (units)	MCL Violation Y/N	Number of Positive/Present Samples	MCLG	MCL	Likely Source of Contamination
<i>E. coli</i> (presence or absence)	N	0	0	<p>Routine and repeat samples are total coliform-positive and either is <i>E. coli</i>-positive or system fails to take repeat samples following <i>E. coli</i>-positive routine sample or system fails to analyze total coliform-positive repeat sample for <i>E. coli</i></p> <p><u>Note:</u> If either an original routine sample and/or its repeat samples(s) are <i>E. coli</i> positive, a Tier 1 violation exists.</p>	Human and animal fecal waste

Microbiological Contaminants in the Source Water

Fecal Indicator	Number of "Positive/Present" Samples	Date(s) of fecal indicator-positive source water samples	Source of fecal contamination, if known	Significant Deficiency Cited by the State? Y/N	MCLG	MCL	Likely Source of Contamination
<i>E. coli</i> , (presence or absence)	365	1/1 – 12/31	Runoff, Upstream Dischargers	N	0	0	Human and animal fecal waste
<i>enterococci</i> or coliphage (presence or absence)	365	1/1 – 12/31	Runoff, Upstream Dischargers	N	N/A	TT	Human and animal fecal waste

Cryptosporidium

Our system monitored for *Cryptosporidium* and found levels of 0.09 oocysts/liter in April 2017. In 2017, the highest concentration found in the Cape Fear River was 0.09 oocysts/liter in April of that year.

Cryptosporidium is a microbial pathogen found in surface water throughout the U.S. Although filtration removes *Cryptosporidium*, the most commonly used filtration methods cannot guarantee 100 percent removal. Our monitoring indicates the presence of these organisms in our source water and/or finished water. Current test methods do not allow us to determine if the organisms are dead or if they can cause disease. Ingestion of *Cryptosporidium* may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea, and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immuno-compromised people, infants and small children, and the elderly are at greater risk of developing life-threatening illness. We encourage immuno-compromised individuals to consult their doctor regarding appropriate precautions to take to avoid infection. *Cryptosporidium* must be ingested to cause disease, and it may be spread through means other than drinking water.

Other Miscellaneous Water Characteristics Contaminants

Contaminant (units)	Sample Date	Your Water	Range		SMCL
			Low	High	
Sodium (ppm)	1/10/24	29.4	NA		N/A
Sulfate (ppm)	1/10/24	45	NA		250
pH	1/1 – 12/31/24	7.8	7.2 - 8.7		6.5 to 8.5

Unregulated Contaminant Monitoring Rule 5 (UCMR 5) Sampling

In compliance with the Unregulated Contaminant Monitoring Rule 5 (UCMR 5), our water quality sampling focused on assessing the presence of unregulated contaminants that may impact public health. This monitoring initiative, mandated by the Environmental Protection Agency (EPA), aims to gather data on specific contaminants to inform future regulatory decisions.

During the sampling period, we collected water samples from designated locations within our distribution system, following standardized procedures to ensure accuracy and reliability. The samples were analyzed for a range of contaminants, including pharmaceuticals, hormones, and other emerging pollutants.

Results from the UCMR 5 sampling will be evaluated to identify any contaminants present and their potential health implications. This proactive approach underscores our commitment to maintaining water quality and protecting community health. We will continue to monitor these parameters and share findings with stakeholders to enhance public awareness and trust in our water supply.

Contaminant Abbreviation	Contaminate	Minimal Reportable Level (ppb)	Your Water (ppb)
PFOS	Perfluorooctanesulfonic acid	0.004	0.004
PFOA	Perfluorooctanoic acid	0.004	0.004
HFPO-DA	Hexafluoropropylene oxide dimer acid (Gen-X)	0.005	0.001
PFHxS	Perfluorohexanesulfonic acid	0.003	0.01
PFNA	Perfluorononanoic acid	0.004	0.01

Unregulated Sample Results – 2024

1,4-dioxane

Unregulated contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist the EPA in determine the occurrence of unregulated contaminants in drinking water and whether future regulations are called for. Although, the EPA has not set a Maximum Contaminant Level for 1,4-dioxane, they have issued an advisory lifetime health goal of less than 35 ug/L for drinking water.

Sample Dates	P.O. Hoffer Point of Entry (ug/L)
1/25/24	BQL
2/21/24	0.31
3/20/24	0.12
4/18/24	BQL
5/22/24	BQL
6/12/24	BQL
7/16/24	BQL
8/21/24	BQL
9/19/24	BQL
10/17/24	BQL
11/14/24	0.29
12/10/24	0.37

*BQL – Below Quantifiable Limit

PWC meets or surpasses all the standard requirements annually. While 1,4-Dioxane has been detected in the Cape Fear River as well as other areas in our region, state and nation, the Environmental Protection Agency (EPA) currently has no standards for 1,4-Dioxane and has not yet issued regulated safe limits. If the EPA believed 1,4 Dioxane was an immediate threat, a directive would have been issued. Since 1,4-Dioxane cannot be removed through our traditional water treatment process, we have partnered with other communities to research and identify its sources to reduce or eliminate it so there will be no long-term exposure to our customers. You can find additional information on our website: www.faypwc.com/the-facts-about-1-4-dioxane/

Per- and Polyfluoroalkyl Substances (PFOA and PFOS)

Per- and polyfluoroalkyl substances (PFAS) are a group of man-made chemicals that have been in use since the 1940s and are (or have been) found in many consumer products like cookware, food packaging, and stain repellants. PFAS manufacturing and processing facilities, airports, and military installations that use firefighting foams are some of the main sources of PFAS. PFAS may be released into the air, soil, and water, including sources of drinking water. Perfluorooctanesulfonic acid (PFOA) and Perfluorooctanoic acid (PFOS) are the most studied PFAS chemicals and have been voluntarily phased out by industry, though they are still persistent in the environment.

Recent testing has detected PFOA and PFOS in Fayetteville’s drinking water. The table below shows our monitoring results for combined PFOS and PFOA at PWC’s water treatment Point of Entry (POE). POE refers to water that has undergone all treatment steps at the water treatment facilities, and is ready to be pumped to you, our customer.

EPA issues *health advisories*, which are based on the best available peer-reviewed studies about the health effects of the unregulated chemicals. *Health advisories* provide information on contaminants that can cause human health effects and are known or anticipated to occur in drinking water. EPA’s *health advisories* are non-enforceable and non-regulatory and provide technical information to states agencies and other public health officials on health effects, analytical methodologies, and treatment technologies associated with drinking water.

Fayetteville PWC is working to stay ahead of the science, as these substances continue to be measured at ever smaller concentrations. With modern laboratory methods, these substances can now be measured down to parts per trillion concentrations. For comparison, 1 part per trillion is approximately the equivalent of one drop of water in 10 million gallons of water. PWC reports the formal results of regulatory testing and unregulated contaminant monitoring in our annual Consumer Confidence Report, which provides an annual summary of water system operations and water quality management throughout the water system.

The table below shows the total concentration of the 42 PFAS unregulated compounds for which PWC monitors quarterly, as well as the total concentration of the combination of PFOS and PFOA, which although unregulated, does have an EPA Health Advisory level of 40 ppt.

Date	P.O. Hoffer Source Water PFOA RAA (ppt)	P.O. Hoffer Source Water PFOS RAA (ppt)	P.O. Hoffer Point of Entry PFOA RAA (ppt)	P.O. Hoffer Point of Entry PFOS RAA (ppt)	EPA Proposed MCL RAA (ppt)
01/2024	6.10	10.72	6.09	10.79	4
04/2024	5.24	9.77	5.15	9.10	4
07/2024	6.19	11.03	6.18	10.58	4
10/2024	7.84	11.01	5.64	9.87	4

Date	Glenville Lake Source Water PFOA RAA (ppt)	Glenville Lake Source Water PFOS RAA (ppt)	Glenville Lake Point of Entry PFOA RAA (ppt)	Glenville Lake Point of Entry PFOS RAA (ppt)	EPA Proposed MCL RAA (ppt)
01/2024	5.69	17.35	5.62	17.80	4
04/2024	5.13	18.10	4.91	14.78	4
07/2024	5.79	19.48	5.38	13.13	4
10/2024	4.34	20.18	5.73	11.41	4